

August 24, 2004

Bob Tezyk
Project Manager
BellSoft, Inc.
2531 N. Mockingbird Ln.
Midlothian, TX 76065-4725

Dear Bob:

The JDE training that you gave to the material's operation group at Noven was invaluable. It brought to light numerous issues that needed to be addressed within our organization to better understand and utilize the functions of our software. You were able to answer all the questions that we had concerning the planning, purchasing, and MRP functions. As questions came in from other groups, e.g. maintenance and order entry, you developed solutions to their opportunities in a timely manner. After working with you for 2 weeks I know that my understanding of the system has gone up several notches.

As soon as our IT department implements the fixes that you recommended, I would like you to come back to continue our project to improve the planning process. I have requested from our management group that you be included in upcoming implementations of new software.

Look forward to our continuing relationship.

Thanks again for your assistance.

Sincerely,



Gerald Klein
Planning Manager
Noven Pharmaceuticals Inc.